












Knowsley Pharmacy Needs Assessment







Tell us what you think?








Easy Read Version






	<p>In this Easy Read document, difficult words are in bold. We explain what these words mean in the sentence after they have been used.</p>
	<p>Some words are <u>blue and underlined</u>. These are links which will go to another website which has more information.</p>
	<p>Knowsley's Health and Wellbeing Board is looking at pharmacy services in Knowsley.</p>
	<p>A Health and Wellbeing Board is a group of local leaders from healthcare, the council and the community who work together to improve the health and wellbeing of the people in their local area.</p>
	<p>We must look at pharmacy services every 3 years.</p>
	<p>A pharmacy is where you would get a prescription or buy medicines you cannot buy anywhere else.</p> <p>Some people call it a chemist.</p>

	<p>We have recently written a new report on local pharmacies and what they offer. This is called a Pharmaceutical Needs Assessment (PNA).</p> <p>The PNA looks at:</p>
	<p>We look at what pharmacy services we have in Knowsley and where they are.</p> <p>What pharmacy services Knowsley might need in the future.</p>
	<p>The health of people living in Knowsley</p>
	<p>The PNA is used to help decide if we can:</p>
	<p>Let new pharmacies open.</p>
	<p>Let pharmacies change how they work.</p>

	<p>How can you help us?</p>
	<p>We want to know what you think about our PNA. We will look at what you say and think about changing the PNA if we need to.</p>
	<p>Please read the report and then answer the questions at the end.</p>
	<p>We need your answers by 11:59pm on Sunday 3rd August 2025.</p>
	<p>You can answer the PNA survey questions on a computer, using the link below. Knowsley 60-day PNA consultation</p>
	<p>You can fill in a paper copy of the PNA by e-mailing knowsley.intelligence@knowsley.gov.uk or calling 0151 443 3380</p>

	<p>What will we do with what you tell us?</p>
	<p>We will use what you tell us to help plan the services at pharmacies.</p>
	<p>Pharmacy services in Knowsley</p>
	<p>None of the questions ask you for any personal information such you're your name, address or date of birth</p>
	<p>There are lots of services you can get at pharmacies in Knowsley</p>
	<p>Giving you medicines that your doctor has said you need.</p>
	<p>Recommending and selling you medicines</p>






	<p>Giving you advice about your health</p>
	<p>Safely throwing away your old or unwanted medicines</p>
	<p>Help you go to the right health services for you.</p>
	<p>Help you with common illnesses that are not very serious, like coughs, colds and earache</p>
	<p>Some pharmacies in Knowsley can also:</p>
	<p>Help you with emergency contraception. Contraception is medicine to stop pregnancy.</p>
	<p>Help for people who are addicted to drugs.</p>







	<p>Help people stop smoking.</p>
	<p>Help you to stop getting flu by giving you a flu jab.</p>
	<p>Talk to you about the medicines you take and answer any questions and explain why you have to take them</p>
	<p>All about our Pharmacies in Knowsley</p>
	<p>We have 34 community pharmacies in Knowsley</p>
	<p>They must be open for at least 40 hours every week.</p>






	<p>Knowsley has more pharmacies per person than England.</p>
	<p>Some parts of Knowsley have more pharmacies than others</p>
	<p>We think Knowsley has enough pharmacies for people who live here</p>
	<p>There are lots of different pharmacy service in Knowsley that meet people's health needs</p>
	<p>People can get to and these pharmacies services. Some people might choose to use pharmacies outside of Knowsley</p>
	<p>Most people in Knowsley can drive to a pharmacy in less than 10 minutes or walk to a pharmacy within 20 minutes.</p>
	<p>20 pharmacies are open on Saturday morning</p> <p>5 are open on Sundays, only 1 is open after 4:30pm</p>

	<p>Many Knowsley pharmacies will bring medicines to your home, but some may ask you to pay for this service.</p>
	<p>What people have told us about pharmacies</p>
	<p>425 people in Knowsley filled in a survey about their experiences of pharmacies</p>
	<p>Most people were happy with their pharmacy and liked the services</p>
	<p>Most people last went to a pharmacy to collect a prescription by a doctor or to collect for some else.</p> <p>A prescription tells a pharmacist what medicine you need and how to take that medication.</p>
	<p>Most people felt they could talk to a pharmacist in private</p>

	<p>Most people use the same pharmacy because it is close to their home or their doctor's surgery</p>
	<p>Most people use a car or walk to a pharmacy</p>
	<p>9 in 10 people found it easy to get to their usual pharmacy</p>
	<p>Most people were happy with the services at pharmacies</p>
	<p>Most people thought staff at pharmacies friendly and helpful, but some people thought that they wait too long</p>
	<p>Some people found it difficult to get all their medicine when they needed, but most people did not.</p>

	<p>About 159, 243 people live in Knowsley</p> <p>It can be difficult to get from one part of Knowsley to another if you don't have a car</p>
	<p>More people in Knowsley have less money than they need, than other places. This can mean they are more likely to become ill.</p>
	<p>On average men live to about 76 years old and women about 79 years old</p>
	<p>Most people living in Knowsley say that they are White British</p>
	<p>Nearly everyone speaks English</p>
	<p>Knowsley - people and health</p>
	<p>1 in 5 people living in Knowsley are aged 65 years and older</p>

	<p>Knowsley has lots of young children, but less babies are being born than in previous years</p>
	<p>As people get older, they also can be more unwell, and this may mean they need to visit doctors, pharmacies and other services for support more often</p>
	<p>On average people living in Knowsley are more likely to spend longer with poor health compared to many other places</p>
	<p>Lots of people get Health Checks in Knowsley which can help prevent and identify illness</p>
	<p>3 in 4 adults and almost 5 in 10 children at the end of primary school are overweight or living with obesity</p>
	<p>People dying of lung diseases is higher than many other areas.</p>

	<p>Reducing the number of people who smoke is one way we can reduce the number of people who die from lung diseases</p>
	<p>People dying from liver diseases is higher than many other areas.</p>
	<p>Reducing the number of people who drink a lot of alcohol is one way we can reduce the number of people who die from liver disease</p>
	<p>Knowsley has more of residents who are living with depression</p>
	<p>Depression is a mental health problem that involves having a low mood or losing interest and enjoyment in things. It can also cause a range of other changes to how you feel or behave</p>
	<p>Information from the 2021 Census tells us that 1 in 5 people say that they have a disability</p>