



Financial advice and support for residents

There are a range of local services offering free help and support. They can help you manage your money or claim the benefits you are entitled to.



Knowsley Council

Welfare benefits

Free face to face advice is available to check your entitlement, help you claim your benefits and support your appeal against a benefit decision. Contact:

- Prescot and Whiston Community Advice Centre
- Knowsley Citizens Advice Bureau
- Knowsley Council's Benefit Visitors (don't provide appeal support but do offer home visits)

Debt advice

Free face to face advice to help you manage your debts is available from:

- Knowsley Citizens Advice Bureau (offices in Huyton, Kirkby and Halewood)
- Saints Community Debt Advice (Huyton area)
- Jubilee Debt Advice (Halewood and Kirkby)
- Money Advice and Budgeting Service (Enterprise Credit Union members and potential members)
- Centre 63 (16-25 year olds)
- Prescot and Whiston Community Advice Centre

Housing

Contact your landlord in the first instance. Many offer information and guidance for their tenants on bank accounts, budgeting, money matters and benefits. See the 'contact details' section for more information.

A housing solicitor provides free advice from Prescot and Whiston Community Advice Centre. Contact them for details.

Emergency food - Knowsley Foodbank

Emergency food packages are available for three days for those in need. Food is accessed through a voucher, held by organisations across the borough.

You can take your voucher to:

- Monday, 11am - 2pm - Apostolic Church, 433 Liverpool Rd, Huyton, L36 8HZ
- Tuesday, 11am - 2.30pm - Pride Centre, 2 Simmonswood Lane, Kirkby, L33 5YP
- Tuesday, 12pm - 2pm - Page Moss Baptist Church, Page Moss Lane, L14 0LX
- Wednesday, 11.30am - 2pm - St Jude's Church, Stockbridge Village, L28 1RQ
- Wednesday, 11.30am - 2pm - Salvation Army, Warrington Road, Prescot, L35 5UA
- Friday, 11am - 2.30pm - Changing Lives, 101-105 Cherryfield Drive, Kirkby, L32 8SA
- Friday, 11.30am - 2pm - Huyton Parish Church, Blue Bell Lane, Huyton, L36 7SA
- Saturday, 11.30am - 2pm - St Mary's Church, Hillingden Avenue, Halewood, L26 9TZ

Credit Unions

Services include savings, savings-based lending and, in some circumstances, instant loans.

- Enterprise Credit Union
- Knowsley Mutual Credit Union
- Halewood Community Credit Union
- Southdene Credit Union

See 'contact details' section for more details. You can also visit www.merseymoney.org.uk to find credit unions close to your home or work.

Knowsley Emergency Support Scheme

For residents in receipt of certain benefits in an emergency situation which has left them with no food or no gas/electricity for their home and, in specific circumstances, help with essential items of furniture.

Loan Sharks - illegal money lenders

Support is available to anyone affected by, or who suspects, loan shark activity. See 'contact details' section for further information - you do not need to give your name.

Department for Work and Pensions (DWP) Grants and Loans

If you claim certain benefits, in some circumstances you could be eligible for:

Budgeting Loans

An interest-free loan to buy, pay or re-pay specified costs including furniture or household equipment. Contact your local Jobcentre Plus to apply.

Sure Start Maternity Grant

£500 is available for your first child only. Take your completed form to your local Jobcentre Plus.

Short Term Advances

Help for those claiming a new benefit who are in financial need. An advance of the benefit is paid and then recovered from future benefit payments. Contact Jobcentre Plus.

Contact details

Free local welfare benefit and debt advice

Prescot and Whiston Community Advice Centre Prescot Centre, Prescot, L34 5GA	0151 443 4639
Knowsley CAB Halewood Centre, Roseheath Drive, Halewood, L26 9UH Nutgrove Villa, Griffiths Road, Huyton, L36 6NA 2 Newtown Gardens, Kirkby, L32 8RR	0845 1221 300
Knowsley Emergency Support Service Search 'Emergency Support Scheme' on www.knowsley.gov.uk	0151 443 3200 0800 408 2014
Knowsley Council's Benefit Line	0151 443 4042
Knowsley Council Financial Inclusion Helpline	0151 443 3300
Saints Community Debt Advice Email - saintsdebtadvice@gmail.com Thursdays 1pm - 3pm.	0151 220 0084
Jubilee Debt Advice (Big Help Project) Changing Lives, 101 Cherryfield Drive, Kirkby Fridays 10am - 1pm. St Mary's Church, Hillingden Avenue, Halewood Saturdays 11.30am - 2pm.	0151 546 0470

Contact details (continued)

Money Advice & Budgeting Service 0151 292 5022
110 - 112 Liverpool Road, Huyton, L36 3RF

Centre 63 0151 549 1494
Old Hall Lane, Kirkby, L32 5TH

Housing

KHT 0151 290 7000
or www.k-h-t.org

Villages 0151 480 1313
or www.villages.org.uk

Foodbank (Big Help Project)

Knowsley Foodbank 0151 546 0470
info@knowsley.foodbank.info or 07731 789 794
Unit H, The Business Resource Centre,
Admin Buildings, Admin Road, Kirkby, L33 7TX

Credit Unions

Halewood Community Credit Union 0151 443 2084
Halewood Centre, Roseheath Drive, Halewood, L26 9UH

Enterprise Credit Union 0151 482 0177
Hall Lane, Huyton, L36 6AX
www.enterprisecreditunion.org

Knowsley Mutual Credit Union 0151 545 3380
11 Market Square, Kirkby, L32 8RG
www.knowsleycu.co.uk

Southdene Credit Union 0151 548 5200
63/65 Henlow Avenue, Kirkby, L32 9RN

Loan Sharks

Call on 282 1122 or 0300 555 2222 or email stoploansharks@knowsley.gov.uk

DWP Grants and Loans

Jobcentre Plus 0345 604 3719 /
0845 604 3719

Kirkby Jobcentre Plus
St Chad's House, St Chad's Drive, Kirkby, L32 8RW

Huyton Jobcentre Plus
Edendale House, Lathom Road, Huyton, L36 9XS

Belle Vale Jobcentre Plus
Crown Building, 302 Childwall Valley Road, Liverpool, L25 2UF
www.gov.uk