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The information in this booklet is also available  
on the Council's website at

<http://www.knowsley.gov.uk>

The website contains an extensive range of information  
relating to the Authority and its services.



*Knowsl@y Council*



METROPOLITAN BOROUGH COUNCIL

# We are here to help you

*Anyone can apply  
for a rebate.*

You may find that you are entitled to  
financial assistance towards your rent  
or Council Tax.

*Ask at one of our One Shop Shops for free confidential advice.*

The Council has set a Budget for 2002/03, which seeks to balance its desire to limit Council Tax increases with the need to continually improve Council services. The Budget supports high-priority areas and has focused resources specifically on improving performance in all services.

Through a combination of effective financial planning and linking spending directly to performance, the Council has been able to allocate more resources to schools to help continue the improvement in raising attainment standards. In addition, the Budget provides for additional spending on Social Services (in particular to support children) and Leisure facilities. The Council is also investing in the improvement of its customer contact services, using technology to make the Authority more accessible and responsive to you, the customer. In consultation with the Local Strategic Partnership the Council will be making available substantial sums of money to projects across the Borough designed to promote neighbourhood renewal. Altogether, the Budget will give the Authority the ability to invest £8m worth of new spending aimed at improving the quality, performance and efficiency of its services and the well being of the Knowsley community.

The Council Tax for 2002/03 is £704.60 (excluding Parish Councils) at Band "A", which is the relevant band for the majority of households in Knowsley. At 3.5%, the Council Tax increase over last year is lower than the government guideline, and incorporates increases in the Police and Fire precepts of 11% and 6.9% respectively. As always, the Council will strive to maximise the funds available for service provision by committing itself to collecting the Council Tax in full.

Pages 25 to 32 of this booklet explain how your Council Tax Demand has been calculated. Subject to your circumstances, you may be entitled to Council Tax Benefit, which would reduce the amount you must pay. In some instances, the reduction can be a full 100% of the Council Tax Demand. If you need assistance or advice with regard to benefits, please contact staff at the One Stop Shops listed on page 15 of this booklet.

**STEVE HOUSTON**  
Director of Finance & Information Society Technologies

# Knowsley's Budget 2001-02

(includes Police & Fire Precepts)

	Gross Expenditure £m	Income £m	Net Expenditure £m	Per Head of Population £
<b>SERVICES PROVIDED DIRECTLY BY THIS COUNCIL</b>				
Central Services	27.232	14.140	13.092	
Cultural, Environmental & Planning Services	38.966	13.582	25.384	
Education Services	116.027	18.040	97.987	
Highways, Roads & Transport Services	18.442	1.495	16.947	
Housing Services	29.577	26.361	3.216	
Social Services	38.239	4.394	33.845	
<i>Total Portfolio Requirements</i>	268.483	78.012	190.471	
<b>PROVISIONS AND FUNDS</b>				
Capital Financing Transactions			Cr 23.778	
Provision for Pay and Prices			8.080	
Funds and Reserves			Cr 0.954	
Provision for New Initiatives / "Seedcorn Fund"			0.855	
<i>COST OF SERVICES PROVIDED DIRECTLY BY THIS COUNCIL</i>			174.674	
<b>SERVICES PROVIDED BY CHARGING AND LEVYING BODIES FOR WHICH THIS COUNCIL IS CHARGED</b>				
Coroners Service			0.113	
Flood Defence			0.503	
Waste Disposal			2.737	
Passenger Transport			8.847	
<i>TOTAL BUDGET REQUIREMENT FOR BOROUGH PURPOSES</i>			186.874	1219.390
LESS : Revenue Support Grant			Cr 108.419	Cr 707.456
: Business Rates			Cr 41.656	Cr 271.814
<i>NET BOROUGH REQUIREMENT TO BE FINANCED FROM COUNCIL TAX</i>			36.799	240.121
POLICE PRECEPT			3.504	
FIRE AND CIVIL DEFENCE PRECEPT			1.607	
<i>TOTAL TO BE FINANCED BY COUNCIL TAX</i>			41.910	273.471

The above excludes gross expenditure on the Housing Revenue Account of £41.549m which is financed mostly by rents, interest receivable and subsidy from the Government.

# Knowsley's Budget 2002-03

(includes Police & Fire Precepts)

	Gross Expenditure £m	Income £m	Net Expenditure £m	Per Head of Population £
<b>SERVICES PROVIDED DIRECTLY BY THIS COUNCIL</b>				
Central Services	24.491	11.573	12.918	
Cultural, Environmental & Planning Services	50.196	18.691	31.505	
Education Services	117.815	19.027	98.788	
Highways, Roads & Transport Services	11.099	0.040	11.059	
Housing Services	30.848	26.978	3.870	
Social Services	46.146	11.542	34.604	
<i>Total Portfolio Requirements</i>	280.595	87.851	192.744	
<b>PROVISIONS AND FUNDS</b>				
Capital Financing Transactions			Cr 22.315	
Provision for Pay and Prices			7.369	
Funds and Reserves			0.332	
Provision for New Initiatives / "Seedcorn Fund"			0.600	
<i>COST OF SERVICES PROVIDED DIRECTLY BY THIS COUNCIL</i>			178.730	
<b>SERVICES PROVIDED BY CHARGING AND LEVYING BODIES FOR WHICH THIS COUNCIL IS CHARGED</b>				
Coroners Service			0.115	
Flood Defence			0.520	
Waste Disposal			3.028	
Passenger Transport			9.146	
<i>TOTAL BUDGET REQUIREMENT FOR BOROUGH PURPOSES</i>			191.539	1251.128
LESS : Revenue Support Grant			Cr 108.139	Cr 706.361
: Business Rates			Cr 45.472	Cr 297.022
<i>NET BOROUGH REQUIREMENT TO BE FINANCED FROM COUNCIL TAX</i>			37.928	247.745
POLICE PRECEPT			3.905	
FIRE AND CIVIL DEFENCE PRECEPT			1.726	
<i>TOTAL TO BE FINANCED BY COUNCIL TAX</i>			43.559	284.526

The above excludes gross expenditure on the Housing Revenue Account of £12.968m (based on 3.5 months in the financial year before the transfer of the housing stock) which is financed mostly by rents, interest receivable and subsidy from the Government.  
The above also excludes Parish Precepts which total £0.883m, which are levied differentially on designated areas of the Borough, as set out on page 26.

## Introduction

As can be seen from the budget report, detailed on the previous pages, the Revenue budget has been divided into six business headings. These headings are set by the Government for accounting and reporting purposes only and don't reflect how the Council actually allocates its budgets. Each council does this differently, according to local priorities, and here in Knowsley council business is divided into the following eight areas (known as portfolio areas): Economic Development and Planning; Education and Lifelong Learning; Finance; General Purposes; Highways and Environmental Works; Housing and Environmental Health; Leisure and Culture and Social Services. Budgets are allocated accordingly and the funding requirements of each portfolio area feeds directly into the annual budget process at the beginning of the financial year, the process by which the Council sets the annual Council Tax charges.

Therefore in order to make sure that resource requirements are reasonable and fair, and that the Council Tax payer is getting value for money, the Council decided in October 2000, that portfolio budgets would only be agreed if funding for each budget was directly linked to performance. A clear emphasis was also placed on the need for all resources to secure real and lasting improvements in service delivery.

Key performance priorities and performance targets are therefore agreed for each individual portfolio area in the context of the approved Revenue Budget, the Capital Programme and any other resources that the portfolio area can secure. Other funding sources available to portfolio areas include the European structural funds, government grants and Lottery bids.

Whilst the process described above (known as our performance-based financial strategy) plays a key part in delivering improvements to services, we also have a second 'improvement' programme that runs alongside the budget process. This is called our Best Value Review programme.

This programme has been running for the past two years and allows those responsible for delivering services to fundamentally review all aspects of their service. Several services, or areas of our business, are selected for review each year and during the review process we compare ourselves with other service providers, consult with customers and ultimately determine the type and level of service that our citizens deserve. Each review concludes by setting out a plan of action that will bring us in line with the group of top performers in the country. All action plans are considered as part of the following year's annual budget process and any savings identified are made available to meet other Council priorities.

The areas that the Council has reviewed in the last two years are set out below. The future programme of Best Value Reviews will be detailed in the Council's Best Value Performance Plan 2002/03, due to be published at the end of June 2002.

## SERVICES / BUSINESS AREAS REVIEWED TO DATE

2000/2001	2001/2002
Special Educational Needs	Community and Youth
Learning Disabilities Services	Consumer Protection
Cleanliness of the Environment	Care of Older People
Legal Services	Payroll and Creditor Services
Information Technology Services	Children Looked After
Community Safety	Education Strategic Management
Sports Provision	Risk Management
Asset Management	Economic Development

The combination of the Council's financial strategy and its Best Value Review programme ensures that all monies raised, whether raised through the council tax or secured from other sources, are targeted precisely, spent effectively and produce performance that is continually improving.

The following pages of the Performance Report cover each of Knowsley's eight portfolio areas. They set out what we hope to achieve this year and tell you a little bit about our performance over the past two years and how we plan to improve in the coming year.

The Council's main achievements last year are summarised on the final page of the Performance Report (page 14).

## Economic Development and Planning

This year we will incur net expenditure of £8.346m on the operating costs of Economic Development and Planning services. The budget will be supplemented by money from external funding streams. We will use this money to deliver sustainable benefits to all those who live, work and do business in the Borough.

## Commitments

We will:

- Commence implementation of managed workspace and business start-up strategies that are being prepared e.g. Knowsley Investment Centre.
- Develop new programmes aimed at increasing employability skills.
- Design and develop the £5m Nutgrove Villa office development.
- Negotiate and reach agreement with various organisations to allow the regeneration of the Ravencourt Centre and surrounding property to proceed.

## Performance

We have selected five of our priority performance indicators to tell you about our performance in this area.

### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
Unemployment rate	11.3%	-	9.1%	-
Jobs created	1000	400	400	238
Jobs safeguarded	659	350	250	436
No. of businesses assisted financially	13	15	12	13
New business start-ups (per 1000)	new	-	17	18.7

The reduction of unemployment and the creation of new jobs in the Borough are amongst the Council's top priorities. For the first time in the Borough's history the unemployment rate has fallen to below 10%. This is a tremendous achievement and a reflection of the success of the initiatives we have put in place. This year we will continue to target resources at those areas where the unemployment level is above the Borough's average, in order to drive down the overall rate even further.

## Education and Lifelong Learning

This year we will incur net expenditure of £95.919m on the operating costs of Education (including schools). The budget will be supplemented by money from external funding streams. We will use this money to help achieve our vision of 'Achievement and Learning for All'.

## Commitments

We will put in place the following programmes:

- 14-19 Collegiate - this is about developing a new, more vocational curriculum to meet the needs of all young people, focussing particularly on the role of information technology.
- Year 5 to Year 8 project - this is designed to ensure that young people continue to make good progress when they start secondary school.
- Teaching and Learning in Knowsley - this is a partnership approach with a private company called Alite designed to build on existing good practice in schools.
- The Plus One Challenge - we will work with pupils of different ages to raise attainment.
- Schools' Commission - this exercise is being carried out independently of the Local Authority and involves looking at current educational provision and how this may need to change in the future.

## Performance

We have selected five of our priority performance indicators to tell you about our performance.

### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
Pupils achieving 5 or more GCSEs - grade A*- C	25%	32%	27.1%	35%
Pupils staying in Knowsley between Year 6 & 7	78.3%	82%	80.5%	85%
Pupils achieving Level 4 in Key Stage 2 English	69.7%	70%	72.4%	77%
Pupils achieving Level 4 in Key Stage 2 Maths	68.0%	68%	68.7%	76%
% of schools subject to special measures	1.2%	0%	0%	0%

This year our GCSE results improved four times faster than the national average. In addition, one of our schools is the most improved comprehensive in the country. We have exceeded our performance targets at key stage 2 for both Maths and English and are confident we will do even better next year. None of our schools are considered to be failing or are subject to special measures and none are on the list of the worst 125 performing schools in the country.

### Finance

This year we will incur net expenditure of £5.016m on the operating costs of the services provided via the Finance Portfolio. The budget will be supplemented by money from external funding streams. This Portfolio is responsible for the provision of financial direction, support and guidance to the Council, as well as directly delivering a number of key services, including the payment of housing and council tax benefit and the collection of council tax

### Commitments

We will:

- Replace our current systems for processing housing benefits and council tax which will lead to improved performance, at a lower cost.
- Continue to increase the number of services we deliver electronically in line with Government targets, e.g. introduce a facility for customers to make payments to us (e.g. council tax) via the Internet.
- Improve our procedures so that we can pay invoices more quickly.
- Seek to ensure that the Council and the Borough receive a significant share of the money made available by Government to local areas.

### Performance

We have selected five of our priority performance indicators to tell you about our performance.

#### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
Average time taken for processing change of circumstances (calendar days)	44	35	40	38
Accuracy of processing: % of cases for which the calculation of benefit due was correct	99%	96%	97%	100%
Council tax payers - customer satisfaction		90%	-	95%
Proportion of council tax collected within year	95.8%	96%	94%	96%
% of invoices paid within 30 days of receipt	70.7%	97.5%	74%	100%

We have made significant improvements in relation to benefits and have set ourselves challenging targets for further improvement in the coming year. Our performance in relation to council tax collection dipped slightly last year but we have put measures in place to ensure that we improve in this area this year. We have also taken steps to ensure that we are able to pay invoices more quickly.

### General Purposes

This year we will incur net expenditure of £9.139m on the operating costs of the services provided via the General Purposes Portfolio. The budget will be supplemented by money from external funding streams. This Portfolio covers a range of Council-wide and customer services including Crime and Disorder, Employment, Human Resources, Customer Services, Democratic Services, Legal Services, Licensing and Health and Safety.

### Commitments

We will:

- Recruit and train more Mentors, to support young people.
- Increase the number of Neighbourhood Warden Schemes.
- Increase the number of Council-run CCTV systems.
- Place Police staff in Council One Stop Shop facilities.
- Implement the Council's new political structure.
- Promote community engagement through the Local Strategic Partnership.
- Bid to become a Workstep contractor - this would provide work training and personal development for up to 50 disabled people.
- Engage more young people in work and training through the KYTE pilot.

### Performance

We have selected five of our priority performance indicators to tell you about our performance.

#### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
Corporate strategy to reduce crime and disorder	yes	yes	yes	yes
Trainees into jobs	-	192	114	171
No. of callers accessing contact centre at 1st try	-	-	-	78%
Electoral registration - total forms returned	-	-	-	94%
Achievement of Investors in People award	yes	yes	yes	yes

One of our key priorities is to reduce crime and the fear of crime and we have a robust strategy in place to support this aim. Another of our key priorities is to help young people into employment and we have a number of initiatives in place to ensure that this is an area where we continue to improve. We are a Beacon Council for accessible services and we have set ourselves challenging targets in relation to customer contact. We are keen to give people the opportunity to contribute to local democracy and so have set challenging targets for ourselves in this area also. Our employees are our most important resource. This is evidenced by us retaining our Investors in People accreditation.

### Highways and Environmental Works

This year we will incur net expenditure of £20.887m on the operating costs of the Highways and Environmental Works service. The budget will be supplemented by money from external funding streams. We will use this money to maintain and, where appropriate, improve the quality of roads, footways and open spaces.

### Commitments

We will:

- Take action to further reduce road traffic accidents - aiming at a 40% reduction in the number of people killed or seriously injured (from the 1994 -1998 average) by 2010.
- Implement a wide range of highway and transport schemes in support of the Merseyside Local Transport Plan.
- Continue to invest in the condition of the Borough's roads and footways - aiming to halt deterioration in the short term and eliminate the backlog in the longer term as well as continuing to reduce footway trip hazards.
- Continue to secure prosecutions against fly tipping offenders.

### Performance

We have selected five of our priority performance indicators to tell you about our performance.

#### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
Condition of principal roads where repairs should be considered to prolong use	7.20%	6%	6.61%	6.70%
% of people satisfied with cleanliness standards	59%	60%	59%	65%
Number of designated litter bin sites	-	510	504	510
% of pedestrian crossings with facilities for disabled people	96%	97%	97%	98%
Satisfaction with Domestic Refuse Service	85%	88%	85%	91%

For the safety and convenience of everybody living, working and travelling in the Borough it is important that our highways, footways and open spaces are kept in good condition and are clean and litter free. It is also important that we ensure they are accessible, safe and easy to use by all members of the community. We have set ourselves challenging performance targets in these areas to make sure that we continue to improve. Refuse collection is another of our key priorities. We think it is essential that you are happy with the service you receive from your refuse collectors and so here again we have set ourselves a challenging performance target for improved customer satisfaction.

### Housing and Environmental Health

This year we will incur net expenditure of £4.510m on the operating costs of Housing and Environmental Health. The budget will be supplemented by money from external funding streams. We will use this money to provide a wide range of services aimed at protecting public health, the environment and consumers, and promoting healthy lifestyles.

### Commitments

- Over the next 8 years £270m will be spent on housing improvements, money made available as a result of the housing stock transfer and the establishment of Knowsley Housing Trust.
- We have fundamentally reviewed our Environmental Health, Trading Standards and Health 21 Services and will start to deliver a whole raft of changes this year, that will significantly improve the efficiency of the services we are able to offer local people and businesses.
- We will improve the accessibility of the service by developing a Consumer Support Network with other advice agencies in Knowsley.
- We will form a Local Business Partnership with the aim of improving communications with the business community in Knowsley.

### Performance

We have selected four of our priority performance indicators to tell you about our performance.

#### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
% of unfit private sector dwellings made fit or demolished as a result of action by Council	4.4%	4.5%	5%	5%
No. of private sector vacant dwellings that are returned into occupation or demolished as a direct result of action by the Council	80	80	80	80
Score against a checklist of enforcement best practice for Env. Health & Trading Standards	-	10	5	7
% of Complaints to Consumer Protection responded to within target times	99%	98%	100%	

Last year we undertook a detailed review of our Consumer Protection Service which led to the development of a 5 year improvement plan. The plan, which we have now started to implement, will lead to real improvements in our performance and will significantly change the service we provide and the way we provide it. We have set ourselves some challenging performance targets right across our service to reflect the efficiency improvements we plan to deliver.

## Leisure and Community Services

This year we will incur net expenditure of £18.295m on the operating costs of Leisure and Community Services. The budget will be supplemented by money from external funding streams. We will use this money to provide an extensive range of services through our libraries, leisure centres, community and youth centres, galleries, museums and parks.

## Commitments

We will:

- Develop plans for a new leisure facility in Kirkby.
- Provide three new playgrounds to the value of £250K at the River Alt Resource Centre, Wood Road, Halewood and Stockbridge Village.
- Launch a mobile computer facility.
- Establish a new Community Training Initiative - Landscape Apprentices.
- Develop a Local Cultural Strategy which will provide a vision of what it feels like to live and work in or visit Knowsley.
- Provide support for 13-19 year olds through the newly established Connexions Service.
- Provide a new sports and community facility at King George V Playing Fields at Huyton.

## Performance

We have selected five of our priority performance indicators to tell you about our performance targets for the coming year.

### PERFORMANCE INDICATORS

Target  
2002/3

% of residents satisfied with LA's cultural & rec facilities	77%
Number of community groups receiving active support	294
Number of children under five attending activities	7,050
No. of people using learning centres/taking part in courses	81,113
Land restored, improved or conserved	10 sites

In order to ensure sustainable continuous improvement we have developed a new set of performance indicators that reflect all aspects of our service. Against these indicators we have set ourselves challenging performance targets that match our priorities for improvement.

## Social Services

This year we will incur net expenditure of £34.774m on the operating costs of Social Services. The budget will be supplemented by money from external funding streams. We will use this money to provide a wide range of care and support to all members of the community that is tailored to the needs of the individual.

## Commitments

We will:

- Help more older people to live at home through a greater range of services.
- Improve access to community equipment for all age groups.
- Commission better services for older people with mental health needs and provide extended day care for older people.
- Support more carers through the provision of more flexible services.
- Improve the support provided for people leaving hospital.
- Reduce the number of young children in residential care.
- Increase the level of children adopted.

## Performance

We have selected five of our priority performance indicators to tell you about our performance.

### PERFORMANCE INDICATORS

	Actual 2000/1	Target 2001/2	Estimate 2001/2	Target 2002/3
65+ helped to live at home per 1,000 pop 65+	73	90	90	92
Intensive home care per 1000 pop aged 65+	27.7	21	21	21
Items of equip less £1000 delivered within 3 wks	98%	98%	98%	98%
Stability of placements of children looked after	5.1%	5%	8%	10%
Children looked after in family placement	78%	75%	70%	78%

We are performing very well in relation to the full range of services we provide and hope to become one of the top ten performing authorities in the near future. Action has been taken this year to particularly improve our performance in relation to the stability of children in care and older people helped to live at home and we hope to be amongst the best performers in both areas by 2003.

## Achievements in 2001/2

Last year the Council spent approximately £196m on the operating costs of the services it provided. This money was supplemented by external funding streams.

Some of our main achievements in 2001/2 were:

- Our GCSE results improved 4 times faster than the national average.
- We were declared by the Government to be one of the top 20 fastest improving Social Services Departments in the Country.
- We secured agreement for the transfer of the housing stock to the newly established Knowsley Housing Trust giving us access to considerable extra funding over the next 8 years.
- We set a council tax increase of well below the national average due to the continued success of the Performance Based Financial Strategy.
- We opened the new £6.4m Halewood Leisure Centre.
- Knowsley Rail Terminal became operational enabling large volumes of traffic to transfer from road to rail, reducing traffic congestion.
- We developed an integrated approach to Mental Health Services - locating Social Service and Mental Health staff together under a single manager to create a one stop access point for community mental health services.
- We introduced Neighbourhood Warden Schemes resulting in a 20% reduction in crime levels in the first 6 weeks of operation.
- 3 of our Primary Schools were named in the list of the most improved 70 schools in the country.
- Our Trading Standards Team took part in a joint Fireworks initiative with Merseyside Police and Merseyside Fire Service resulting in no reported firework injuries.
- The Refuse Division of our Contract Services Department achieved a Charter Mark, a Government award for excellent service delivery.
- We secured £34.54m of funding through the European Objective 1 Strategic Investment Areas bidding process.
- We gained another three Green Flag awards, a standard of excellence for the best kept parks.

## Working for Knowsley

The number of people employed by the Council is expected to rise by 25 from 3073 in 2001/02 to 3098 full time equivalents (excluding teachers) in 2002/03.

## Outstanding Loans & Borrowing

Loans outstanding at 31st March 2001 were £220.084m.

## Capital Investment

The Council plans to spend £27.126m in the coming year on capital schemes; major projects; building roads; housing improvements and the purchase of vehicles and equipment.

• Housing	£7.918m
• Transport	£4.915m
• Education & Lifelong Learning	£5.611m
• Health & Social Services	£0.356m
• Economic Development & Planning	£4.920m
• Environmental, Protection & Cultural Services	£3.406m
	<u>£27.126m</u>

## Assistance with Council Tax or Benefit Enquiries

The One Stop Shops listed below will be pleased to assist personal or telephone callers with Council Tax enquiries or advice on how you may seek help under the Benefit Scheme.

		Telephone ( <i>Minicom</i> )
Halewood:	Halewood One Stop Shop Raven Court, Leathers Lane	0151 443 2004 (0151 443 4444)
Huyton:	Huyton One Stop Shop Municipal Buildings, Archway Road	0151 443 3543 (0151 443 4444)
Kirkby:	Kirkby One Stop Shop Municipal Buildings, Cherryfield Drive	0151 443 4248 (0151 443 4444)
Prescot:	Prescot One Stop Shop Prescot Shopping Centre, Aspinall Street	0151 443 4676 (0151 443 4444)

For enquiries regarding Council services please ring 0151 489 6000.

Information on council tax exemptions, discounts and benefits can be found from page 25 onwards.

## Charges and Levies

These relate to amounts on your bill which Knowsley is required to pay to other organisations which provide services to Merseyside residents.

### Coroners Service

The day to day cost of running the Coroners Service is estimated at £0.464m for 2002/03. This is apportioned between the Councils of Knowsley, Sefton, and St. Helens on the basis of population resulting in a charge to this Council of £0.115m compared to £0.113m in 2001/02.

### Transferred Debt

Included within Capital Financing Transactions is the charge to Knowsley of £1.157m in respect of debt incurred by Lancashire and Merseyside County Councils prior to local government re-organisation. The debt relates to expenditure on buildings and highways.

### Flood Defence

The Environment Agency maintains approximately 6,000 kilometres of rivers and over 200 kilometres of sea and estuary defences. Within the North West, improvement works are undertaken to help prevent homes and property being flooded from rivers and the sea. A sophisticated round-the-clock flood warning system monitors conditions and issues flood warnings during severe weather conditions. An extra £1.3m is planned to be spent in the region during 2002/03 on flood defences and in delivering improvements in the first year of the flood warning investment strategy.

The service is estimated to cost £26.876m in 2002/03 compared to £25.967m in 2001/02. The cost is apportioned between authorities in the North West on the basis of the number of Band 'D' properties. The charge to Knowsley for 2002/03 is £0.520m compared to £0.503m in 2001/02.

### Waste Disposal

The Merseyside Waste Disposal Authority arranges for the disposal of household and commercial waste collected by your council and also provides Waste Reception Centres for local residents to dispose of or recycle their own waste. A Best Value Performance Plan is produced each year and the new plan will be available from 30th June 2002. The plan sets out the principal objectives of the Authority and details current

performance, future targets and how services will be reviewed. In the coming year, the Authority will be working with your council to develop waste management options to increase recycling from an estimated 6.46% in 2001/02 to 10% by 2003/04.

The Revenue Budget for 2002/03 reflects the full cost of waste disposal in Merseyside.

MERSEYSIDE WASTE DISPOSAL AUTHORITY REVENUE BUDGET 2002/03		
2001/02 Estimate £m		2002/03 Estimate £m
21.706	Gross Expenditure (base)	23.100
<u>8.989</u>	Landfill Tax	<u>10.200</u>
30.695		33.300
Cr 1.190	Less Income and Recharges	Cr 1.100
<u>29.505</u>		<u>32.200</u>
Cr 1.902	Less Transfer of Revenue Balances	Cr 1.700
<u>27.603</u>	Net Expenditure (The Levy)	<u>30.500</u>

Knowsley will be levied £3.028m compared to £2.737m in 2001/02.

For enquiries please contact:

Merseyside Waste Disposal Authority  
2nd Floor  
North House  
17 North John Street  
Liverpool  
L2 5QY

Telephone: 0151 255 1444

The Authority's Levy on District Councils in 2002/03 has increased by a total of £2.835m compared with the previous year. Although the increase averages 3.5%, it ranges from 3.4% to 3.8% for individual Districts due to changes in the local population base used to apportion the Levy.

The Levy rise accommodates inflation, the additional cost of providing supported bus services, and additional financing and operating costs in respect of a variety of new capital projects undertaken in partnership with District Councils and other organisations as part of Merseyside's Local Transport Plan. The impact of these factors has been alleviated by a package of savings and the full use of working balances. Scope has been found within the Budget for a small volume of operating improvements, funded by a more effective deployment of resources.

The Levy rise complies with a strategic objective of the Authority and the broad consensus view expressed by District Councils having regard to increases in their own spending levels. This will enable the Authority to continue its initiatives to improve public transport facilities throughout Merseyside.

The use of balances and rail grant totalling £69.066m reduces the total levy requirement to £83.835m.

## MERSEYSIDE PASSENGER TRANSPORT AUTHORITY REVENUE BUDGET 2002/03

2001/02			2002/03		
Gross Expend £m	Service Income £m	Net Cost £m	Gross Expend £m	Service Income £m	Net Cost £m
<b>Service Requirements</b>					
30.993	33.418	cr 2.425	28.651	31.614	cr 2.963
4.460	2.372	2.088	4.883	2.779	2.104
20.240	6.814	13.426	23.036	8.189	14.847
77.522	25.760	51.762	90.766	24.378	66.388
44.766	5.063	39.703	48.226	9.000	39.226
12.040	2.512	9.528	12.811	2.547	10.264
4.619	0.031	4.588	5.002	0.228	4.774
18.812	1.510	17.302	19.380	1.119	18.261
<u>213.452</u>	<u>77.480</u>	<u>135.972</u>	<u>232.755</u>	<u>79.854</u>	<u>152.901</u>

**Note:**

Knowsley's contribution to the total levy requirement is £9.146m (£8.847m in 2001/02) representing 10.91% of the total levy.

Merseytravel has a current establishment of 855, which is expected to increase by 2 during 2002/03.

A further 18 staff are expected to be appointed on fixed term contracts to develop schemes in Merseyside's Local Transport Plan.

**J. D. WILKINSON**

**Finance and Commercial Director**

Merseyside Passenger Transport Authority

24 Hatton Garden, Liverpool, L3 2AN.

Telephone: 0151 227 5181

# Merseyside Police Authority Precept

The Police Authority has set a Budget for 2002/03 at £281.74m. The precept, which provides the balance of funding not covered by Government Grant, is set at £39.32m equivalent to £94.76 at Band D, an increase of 11% (£9.39 p.a. at Band D or equivalent to £0.18 per week).

The headline settlement figures for Police Authorities for 2002/03 was an increase of 2.8%. However, the net increase for this Authority at only 2.3% is insufficient to meet the needs of inflation, particularly pay and pensions, and to fund the Chief Constable's essential developments. To enable a balanced budget to be achieved, the Chief Constable has identified savings of some £1.614m. This, together with the precept increase will enable the Chief Constable to both preserve core services and invest in service developments. In particular this budget will enable him to increase the operational efficiency of his officers in support of the Force's key priorities of increasing public satisfaction, reducing crime and supporting Neighbourhood Policing.

The Authority has continued to embrace the Best Value regime, which came into force from 1st April 2000. This has involved the Chief Constable working with Members of the Authority to achieve financial and operational efficiency gains this year and will continue over the coming years. The Authority's Best Value plan for the coming years is included within this year's Policing Plan, which will be available from the Authority's and the Force's web site from 31.03.02 and in due course from other information points. The Authority has also continued to seek improvements in Government funding to ensure that the policing needs of a unique urban area such as Merseyside are fully recognised.

**STEVE HOUSTON**

Treasurer

Merseyside Police Authority

PO Box 101a, West House, Mercury Court, Liverpool, L69 2NU.

Telephone: 0151 236 4748

# Merseyside Police Authority Precept

<b>MERSEYSIDE POLICE AUTHORITY REVENUE BUDGET 2002/03</b>		<b>2001/02</b>	<b>2002/03</b>	<b>Per Head</b>
		<b>Estimate</b>	<b>Estimate</b>	<b>of Population</b>
		<b>£m</b>	<b>£m</b>	<b>£</b>
<b>CENTRAL COMMAND</b>				
	Central Command		1.416	1.01
<b>ADMINISTRATIVE SUPPORT</b>				
	Force Development		3.132	2.23
	Personnel and Development		7.762	5.53
	Finance		11.250	8.02
	Corporate Services		12.425	8.85
<b>OPERATIONS</b>				
	Basic Area Operations		108.853	77.56
	Call Management and Response		12.853	9.16
	Area Co-ordination		1.346	0.96
	Special Constabulary		0.124	0.09
	Community Relations		0.582	0.41
<b>OPERATIONAL SUPPORT</b>				
	Operational Support		41.613	29.65
	Crime and Intelligence		14.965	10.66
	Force Crime Operations		13.236	9.43
<b>OPERATIONAL CONTINGENCY FUND</b>				
			0.594	0.42
<b>POLICE SUPPORT SERVICES UNIT</b>				
			1.566	1.12
<b>FINANCING ITEMS, LEVIES AND PROVISIONS</b>				
	Police Pensions		59.021	42.06
	Attachments		0.097	0.07
	Forcewide Services		3.241	2.31
	Underwater Search Unit		0.174	0.12
	Capital Charges		5.084	3.62
	Contingency for Pay and Price Increases		4.990	3.56
	Income	Cr	14.510	Cr 10.34
	PNC Charges		0.628	0.45
	<b>NET EXPENDITURE</b>		<b>290.445</b>	<b>206.96</b>
	Transfer from Asset Management Revenue Account	Cr	8.094	Cr 5.77
	Interest and Investment Income	Cr	0.450	Cr 0.32
	<b>NET OPERATING EXPENDITURE</b>		<b>281.900</b>	<b>200.87</b>
<b>APPROPRIATIONS</b>				
Contribution to/(from) Capital Reserves :				
	- Financing of capital expenditure		2.503	1.78
	- Adj. to provision for repayment of external loans	Cr	2.893	Cr 2.06
	Contribution to Earmarked Reserves		0.230	0.16
	Contribution from the Robbery Initiative Reserve	Cr	0.700	Cr 0.50
	Contribution from the Pensions Reserve	Cr	1.000	Cr 0.71
	<b>TOTAL NET EXPENDITURE</b>		<b>280.040</b>	<b>199.55</b>
Less : Specific Home Office Revenue Grants :				
	General Grant	Cr	126.336	Cr 90.02
	Specific Grants	Cr	11.456	Cr 8.16
	Revenue Support Grant	Cr	67.822	Cr 48.33
	Business Rate Income	Cr	34.954	Cr 24.91
	Surplus on Collection Fund	Cr	0.148	Cr 0.11
	<b>NET SHORTFALL funded from precept</b>		<b>39.323</b>	<b>28.02</b>
	Add : Council Tax Benefit Subsidy Payment		0.000	0.00
	<b>TOTAL PRECEPT REQUIREMENT</b>		<b>39.323</b>	<b>28.02</b>

**Note:**

Knowsley's contribution to total precept requirements is £3.9m representing 9.92% of the total precept. Loans outstanding at 31st March 2002 are estimated to be £20.089m. The budget allows the Chief Constable a staffing level of 4,226 officers and 1,683 civilians in 2002/03.

The Authority has set a budget of £64.985m for 2002/03. This represents an increase of £2.1m or 3.4% compared to the budget for 2001/02. Allowing for the expected impact of pay awards and price increases has added expenditure of £2.2m. The cost of pensions is forecast to rise (£0.3m). The Authority has made provision for a significant recruitment drive - 80 new firefighters - which net of retirements has increased costs by £0.7m. The Authority has budgeted to continue moving resources from Emergency Response into preventative Community Fire Safety Work (£2.0m) and has set aside monies for continuing its world first call centre - Fire Service Direct (£0.2m). To offset these increases in expenditure efficiency savings of £0.8m have been identified and revenue reserves of £1.0m have been used to cushion the impact.

The Authority's Standard Spending Assessment, issued by the Government, is £57.128m for 2002/03. This represents an increase of £1.2m compared with 2001/02. The level of total external financial support has increased by £1.2m (2.6%). Whilst Revenue Support Grant has decreased by £0.4m (or -1.2%) the Non Domestic Rate income has increased by £1.6m (or +12.1%).

The Authority has issued a precept on the five Merseyside District Councils of £17.380m, which is equivalent to a Council Tax of £41.88 for a Band D property. This is an increase of 6.9% compared to the 2001/02 Band D Council Tax of £39.17.

## MERSEYSIDE FIRE AND CIVIL DEFENCE REVENUE BUDGET 2002/03

2001/02 Estimate		2002/03 Estimate	Per head of population
£m		£m	£
68.423	Total Expenditure	71.608	
Cr 5.028	Less Income	Cr 5.623	
<u>63.395</u>	<b>NET EXPENDITURE</b>	<u>65.985</u>	
Cr 0.538	Contribution from Reserves	Cr 1.000	
<u>62.857</u>	<b>BUDGET REQUIREMENT</b>	<u>64.985</u>	<b>46.31</b>
Cr 33.047	Revenue Support Grant	Cr 32.650	Cr 23.27
Cr 13.281	Non-Domestic Rates	Cr 14.887	Cr 10.61
Cr <u>0.319</u>	Collection Fund Surpluses	Cr <u>0.068</u>	Cr <u>0.05</u>
<u>16.210</u>	<b>PRECEPT REQUIREMENT</b>	<u>17.380</u>	<u>12.38</u>

## STAFFING

2001/02		2002/03
1395	Firefighter	1347
52	Control Room Staff	52
302	APT&C Staff	292
<u>1749</u>	<b>TOTAL EMPLOYEES</b>	<u>1691</u>

**Note:**

Knowsley's contribution to expenditure financed by precept is £1.726m, which represents 10% of the total precept. Loans outstanding at 31st March 2001 were £24.071m.

### PHILIP KELLY

Treasurer to the Fire Authority

Fire Service Headquarters  
 Bridle Road, Bootle, Liverpool L30 4YD  
 0151 296 4000 (for enquiries on the Fire Authority)  
 0151 296 4202 (for finance enquiries)

The six Parish Councils within the Knowsley Borough 'precept' for their own budget requirements. If you live in a Parish you will contribute according to your property valuation the fourth element shown on your account. A summary of the Parish precepts is shown at page 26.

The estimated gross expenditure for those Parishes/Town Councils issuing a precept in excess of £100,000 is:

	2001/02	2002/03
	£m	£m
Halewood	0.411	0.411
Whiston	0.181	0.190
Knowsley	0.211	0.225
Prescot	0.381	0.411

**Halewood:** The Town Council operates their leisure facilities (Halewood Sports Centre, Arncliffe Centre and Hollies Road Community Centre) and is responsible for most of the parks, pitches, open spaces and playgrounds in the town. It also maintains an overview of a number of facets of life in the Parish, including environmental, planning and highway issues and inter-agency liaison. Whilst the Town Council has continued to invest in major capital expenditure it has, nevertheless, managed to reduce the precept by a further 10%.

**Whiston:** The Town Council has been able to keep the precept within the inflation level whilst continuing to support projects which will benefit the community of Whiston. It includes provision for the operating costs of Community Centres such as Dragon Lane, Lickers Lane and Robert Foulkes Community Centre.

**Knowsley:** The Council by prudent financial management has been able to keep the precept increase to a minimum. The Council continues to provide leisure facilities and public open spaces throughout the parish area. The forthcoming year will see the opening of a children's playground in the central area of Stockbridge Village at a cost of £12.5k, just one of many schemes being financially supported by the parish council precept.

**Prescot:** In order to keep the Leisure facilities at Prescot Leisure Centre available to the public substantial ongoing maintenance is required, but despite this the Town Council has kept its precept to an absolute minimum.

The Town Council also operates two public open spaces which provide the area with football pitches, a bowling green and pitch and putt facilities.

## THE FOLLOWING NOTES FORM PART OF YOUR COUNCIL TAX DEMAND AND SHOULD BE READ CAREFULLY

### Council Tax Valuation Bands

Most dwellings will be subject to Council Tax. There will be one bill per dwelling, whether it is a house, bungalow, flat, maisonette, mobile home or houseboat, and whether it is owned or rented.

Each dwelling has been allocated to one of eight bands according to its open market capital value at 1 April 1991:

Valuation Band	Range of values
A	Up to and including £40,000
B	£40,001 - £52,000
C	£52,001 - £68,000
D	£68,001 - £88,000
E	£88,001 - £120,000
F	£120,001 - £160,000
G	£160,001 - £320,000
H	More than £320,000

Your Council Tax bill states which band applies to your dwelling. Valuations have been completed by the District Valuer (address given on page 32).

### Your Council Tax Account

The account you have received includes a charge for at least three services:

- Knowsley Services - pages 3 to 19
- Police - pages 20 and 21
- Fire and Civil Defence - pages 22 and 23

Some parts of the Borough fall within one of six Parish/Town Councils. These are discussed on page 24.

The actual amount billed will vary dependant upon which of the eight valuation bands has been allocated to your dwelling, as follows:

	Net Require-ment £m	Property Bands								% Change
		A	B	C	D	E	F	G	H	
Knowsley Services	37.928	613.51	715.77	818.02	920.27	1124.77	1329.28	1533.78	1840.54	2.6%
Police	3.905	63.17	73.70	84.23	94.76	115.82	136.88	157.93	189.52	11%
Fire and Civil Defence	1.726	27.92	32.57	37.23	41.88	51.19	60.49	69.80	83.76	6.9%
<b>TOTALS</b>	<b>43.559</b>	<b>704.60</b>	<b>822.04</b>	<b>939.48</b>	<b>1056.91</b>	<b>1291.78</b>	<b>1526.65</b>	<b>1761.51</b>	<b>2113.82</b>	<b>3.5%</b>

In addition residents who live in parishes will have to contribute towards the cost of their Parish Council. These additional costs are as follows:

	Total Precept £m	Property Bands								% Change
		A	B	C	D	E	F	G	H	
Cronton	0.01	12.93	15.08	17.24	19.39	23.70	28.01	32.32	38.78	0.2%
Halewood	0.335	39.65	46.25	52.86	59.47	72.69	85.90	99.12	118.94	-9.1%
Knowsley	0.213	43.55	50.80	58.06	65.32	79.84	94.35	108.87	130.64	4.7%
Prescot	0.147	30.27	35.31	40.36	45.40	55.49	65.58	75.67	90.80	6.4%
Tarbock	0.004	3.52	4.11	4.69	5.28	6.45	7.63	8.80	10.56	-4.3%
Whiston	0.174	31.18	36.38	41.57	46.77	57.16	67.56	77.95	93.54	2.1%
<b>Total Parish Precepts</b>	<b>0.883</b>									

### Exempt Dwellings

There are certain classes of dwellings that are exempt from Council Tax. They are:

- **Unoccupied Categories**

- an unoccupied and unfurnished dwelling that has been so for less than 6 months. (Class C)
- an unoccupied dwelling that requires or is undergoing structural alteration or major repair work to make it habitable; or such alterations or works have been completed for less than 6 months. Following legislative changes, from April 2000 this exemption is time limited to a maximum of 12 months. Those properties which have been exempt under this class for 12 months or more at 1st April 2000, will now be subject to a 50% charge. (Class A)
- a dwelling that has been unoccupied for up to 6 months and is owned by a charity. (Class B)
- an unoccupied dwelling left empty by a person who has gone to prison (except those in prison for non payment of Council Tax or a fine). (Class D)
- an unoccupied dwelling left empty by a person who is now resident in a hospital or a nursing home. (Class E)
- an unoccupied dwelling where the last occupier has died and the personal representative is waiting for a grant of probate or letters of administration or less than 6 months have elapsed since such a grant was made. (Class F)
- a dwelling, the occupation of which is prohibited by law. (Class G)
- an unoccupied dwelling waiting to be occupied by a minister of religion. (Class H)
- an unoccupied dwelling where a person has moved out to receive personal care. (Class I)
- an unoccupied dwelling where a person has moved to provide personal care to another person. (Class J)
- an unoccupied dwelling which was last occupied solely by students. (Class K)
- an unoccupied dwelling which has been repossessed by a mortgagee. (Class L)
- an unoccupied dwelling that forms part of another dwelling and which may not be let separately. (Class T)

- an unoccupied dwelling which is the responsibility of a bankrupt's trustee. (Class Q)
- an unoccupied caravan pitch or boat mooring. (Class R)

## • Occupied Categories

- a hall of residence provided predominantly for students. (Class M)
- a dwelling wholly occupied by students. (Class N)
- forces barracks, married quarters and accommodation for visiting forces. (Classes O and P)
- a dwelling occupied only by a person or persons under the age of 18. (Class S)
- a dwelling occupied by a severely mentally impaired person or persons. (Class U)
- a dwelling occupied only by diplomats or their non British spouse. (Class V)
- a dwelling that is a separate unit within a property and is occupied by a dependant relative of the tax payer of that property. (Class W)

If you consider that your property falls into one of the above categories and should be exempt, please contact the Council Tax Office for an application form.

## Discounts

### Single Person and Unoccupied Property Discounts

Your Council Tax bill comprises two elements, 50% property element and 50% personal element. A full Council Tax bill assumes that there are at least two qualifying adults resident in the household.

Where only one adult lives in a dwelling, and it is their main or sole residence, the Council Tax bill is reduced by 25%, this is known as single person discount.

If a dwelling is no-one's main residence, then the owner is entitled to a 50% discount. This can apply to empty and unoccupied dwellings and second homes.

## Status Discounts (Disregards)

Certain people will not be counted when looking at the number of adults resident in a dwelling. This means that it is possible to qualify for a discount where there are two or more adult residents.

These disregarded adults can be classified as follows:

- full time students, student nurses, apprentices and Youth Training trainees.
- patients resident in hospital.
- people who are being looked after in care homes.
- people who are mentally impaired.
- people staying in certain hostels and night shelters.
- 18 and 19 year olds who are at or who have just left school after completing a qualifying course of education.
- careworkers working for low pay, usually for charities.
- people caring for someone with a disability who is not a spouse, partner or child under 18.
- members of visiting forces and certain international institutions.
- members of religious communities (monks and nuns).
- people in prison (except those in prison for non-payment of Council Tax or a fine).
- spouses of students who are not of British citizenship and who are prevented by the terms of their stay in the United Kingdom from taking paid employment or from claiming benefit.
- Diplomats and their non British spouse.

*If you think you may be entitled to a discount and none is shown on your bill, please make your application in writing to the Council Tax Office.*

If your bill has been reduced by a discount, the code adjacent to the discount on your bill will indicate which of the following circumstances apply:

Code	Discount
01 One adult occupier only	25%
02 Two or more occupiers but only one person is not disregarded	25%
03 Property which has been empty more than 6 months or is no one's sole or main residence	50%
04 All occupiers are disregarded	50%
05 One adult occupier who is disregarded	50%
06 Property unoccupied but still furnished	50%

If your bill indicates that a discount has been allowed, you must tell the Council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a penalty.

## People with Disabilities

If you or someone who lives with you, is disabled, you may qualify for a reduction in the amount of Council Tax payable. These reductions take the form of charging Council Tax at a rate one valuation band lower than the banding shown in the valuation list for the property concerned.

The person liable to pay the Council Tax is eligible for this reduction if the dwelling meets certain conditions. These are:

- a disabled person must be resident in the dwelling, **and**
- the dwelling contains a room **other than** a bathroom, kitchen or lavatory which is predominantly used by and is required for meeting the needs of the disabled person, **or**
- the dwelling contains an **additional** kitchen or bathroom which is required for meeting the needs of the disabled person, **or**
- there is sufficient floor space in the dwelling to permit the use of a wheelchair, and the disabled person needs the use of a wheelchair within the dwelling.

From April 2000, if you live in a Band A property, you may now qualify for reduction. The amount of the reduction in these cases will be 1/9th of the Band D charge for your area.

If you require more information or an application form for disabled reductions, please contact the Council Tax Office.

## Benefits

You can get help with paying your Council Tax if you are in receipt of Income Support, Job Seekers Allowance or you have a low income. If you already receive Council Tax Benefit, this will be shown on your bill. If you wish to apply for Council Tax Benefit you must fill in a Council Tax Benefit application form (available from the One Stop Shops, see page 15 for details).

If a person lives in a property banded F - H, any entitlement to Council Tax Benefit will be restricted to the amount payable if that person resided in a band E property. There is transitional protection for claimants in band F - H properties who were in receipt of benefit at 31 March 1998. That transitional protection will apply until the claimant either moves address or has a break in their benefit claim for more than 12 weeks.

## Second Adult Rebate

Even if the Council Tax Payer does not qualify for benefit based on their own income, Benefit may be awarded on the basis of other people living in the dwelling. In order to qualify, the liable person has to be a single person (unless the claimant or partner is disregarded for discount purposes). The liable person must share the property on a non commercial basis with a person or persons who are getting Income Support, Job Seekers Allowance or have a low income. The income of the liable person is not relevant in this situation.

If you wish to apply for Second Adult Rebate, application forms are available in all One Stop Shops, (see page 15 for details).

# Council Tax Demand Notice

## Explanatory Notes

### Appeals

#### Valuation Matters

There is no longer a general right of appeal against the valuation band allocated to your property.

The grounds for appeal against the banding of your property are:

- if you believe that the banding is incorrect because there has been a material increase or reduction in the dwellings value.
- if you start or stop using part of your dwelling for business purposes, or the balance between domestic and business elements change.
- if the Listing Officer has altered a list without a proposal having been made by a taxpayer.
- if you have become the new occupier of a property, you have six months to make an appeal, but only if the same appeal has not been previously lodged.

**Making an appeal does not allow you to withhold payment of tax owing in the meantime. If your appeal is successful you will be entitled to a refund of any overpaid tax. Appeals should be addressed to:**

The District Valuer and Valuation Officer, 72 Church Street, Liverpool, L1 3AY.  
(Telephone: 0151 802 1000).

#### Non Valuation Matters

You may appeal against the Authority's decision that a dwelling is a chargeable dwelling, that you are the liable person for Council Tax, that a dwelling is or is not exempt or decisions made in respect of the granting of a discount, disability reduction or Council Tax Benefit.

In the first instance such appeals should be made in writing to the Director of Finance, Municipal Buildings, Cherryfield Drive, Kirkby, Knowsley, Merseyside, L32 1TX.