

# Citizens Advice Knowsley



the charity for your community

Is an **INDEPENDENT** agency offering **FREE, CONFIDENTIAL** and **IMPARTIAL** advice

We treat everyone equally regardless of age, disability, gender, race, religious belief or sexuality

## The Aims of the Citizens Advice Bureau Service are:

- to provide the advice people need for the problems they face
- to improve all policies and practices that affect people's lives

# Volunteer**ING** Knowsley

Can you spare some time?

Join us!

You **CAN** make a difference!

- Help Knowsley residents
- Learn new skills
- To meet like minded people and make new friends
- Develop new personal satisfaction
- Acquire new confidence
- Get training and support
- Improve employment chances
- Positive effect on health

## CREATE A NEW YOU!

**Tel: 0151 477 6005**

(This is not an advice line)

[www.knowsleycab.org.uk](http://www.knowsleycab.org.uk)

# Citizens Advice Knowsley



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Improving people's lives through advice and volunteering

If you are uncertain about your rights  
WE ARE HERE TO HELP YOU

Health Employment Courts Family & Personal  
Welfare Benefits Immigration Housing Money  
Debt Education Taxes Advice  
Consumer

We hold the Legal Services  
Commission's General Help  
(inc. telephone) and Specialist  
(Debt, Employment, Housing and  
Welfare Benefits) Quality Marks

### Bureau Funders

legal services  
COMMISSION



Knowsley Council

BIS Department for Business  
Innovation & Skills

Riverside

the Money  
Advice Service



Villages HOUSING

### Service Delivery Points

#### Halewood

Halewood Centre, Roseheath Drive,  
Halewood L26 9UH  
Drop in Mon & Wed 9am-5pm  
Appointments Tuesday & Thursday

#### Huyton

Nutgrove Villa, 1 Griffiths Road,  
Huyton L36 6NA  
Drop in & appointments Monday-Friday 9am-5pm

#### Kirkby

1st Floor, 2 Newtown Gardens,  
Kirkby L32 8RR  
Drop in & appointments Monday-Friday 9am-5pm

#### Prescot

10 Church Street,  
Prescot L34 3LA  
Appointments

#### Stockbridge

Villages Housing, 16 The Croft,  
Stockbridge Village L28 1NR  
Drop in Tuesday 10am-12.30pm

Citizens  
Advice  
Knowsley

citizens  
advice  
bureau

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Call us on  
**0845 1221 300**

Telephone Advice Service

**Tuesday 9am to 5pm**

**Thursday 9am to 5pm**

**Friday 9am to 5pm**

Out of hours pre recorded  
information service

Email advice available on:  
**advice@knowsleycab.org.uk**